

Portman Management Company At Suntrust Plaza Deploys Landport On-line Property And Facilities Management System

Landport Systems fully automates tenant, property manager and service provider interactions for leader in real estate services

For Immediate Release

SAN JOSE, Calif./EWorldWire/June 3, 2004 --- Portman Management Company today announced that it has selected Landport's on-line facilities management system for its buildings, clients and service providers. Landport is the pioneer in automated property and facilities management systems. Portman Management Company at Sun Trust Plaza is fully operational with Landport.

Managing distributed, multi-tenant office properties is an ongoing challenge for virtually all property managers. As organizations like Portman Management Company audit and assess their physical infrastructure, and the needs of their tenants, many are looking to automation as a way to improve productivity and reduce facilities management costs. Automation is essential to meeting key business challenges such as facilitating good communication between tenants, vendors and building managers, minimizing overhead for service requests, addressing safety concerns, attending to preventative maintenance, and closing work orders quickly and efficiently.

Landport is an Internet-Driven(TM), automated property and facilities management system that fully automates tenants, property manager and service provider interactions. Landport enables tenant/manager and manager/service provider transactions such as preventive maintenance and work order management. Landport provides tenants with the ability to report problems and request services using their web browser. Facilities managers and service providers are immediately notified, allowing them to quickly take action.

According to Michael Destro, General Manager of SunTrust Plaza, "We looked at several web based service management systems and chose Landport because it provided all the bells and whistles of the systems we had seen, but for a much better price." We now have an integrated service management system incorporating wireless PDAs, which instantly tracks, distributes, records and informs all involved parties of the exact status of the progress of all service requests made at SunTrust Plaza."

Landport dramatically improves productivity and time-to-results, while reducing the overhead of time and money. Landport enables property managers to provide more timely, higher quality service. The result is significantly reduced costs, higher productivity and satisfied tenants. Landport is ideal for property managers, facility managers, preventive maintenance management, janitorial & contractor services, facilities maintenance companies and on-site facilities staff.

About Portman Management Company and SunTrust Plaza

Portman Management Company provides the management and leasing of SunTrust Plaza, a 1.8 million square foot, office and retail complex in downtown Atlanta. The 60 story SunTrust Plaza tower was opened in 1992 and the 650,000 square foot SunTrust Plaza Garden Offices building was opened in 1999. SunTrust Plaza is home to a number of well known companies and firms. Its central location, retail amenities and stunning aesthetics will enable the complex to remain a highly desirable home for business well into the future.

About Landport

Landport Systems has developed a powerful on-line property and facilities management system designed to

help property managers, facilities managers and service providers increase their productivity and efficiently manage their time and resources. Landport's system dramatically improves property and facility management, enabling managers and service providers to reliably and effectively manage more and larger properties, improve customer satisfaction and retention, and offer consistent, high-quality service at the lower cost. The company is privately held and based in San Jose.

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