



generationE Launches Line of On-Demand Services around Tivoli

Oak Brook-based generationE Technologies (www.generationEtechnologies.com), provider of IBM Service Management software and services, announced it has launched its On-Demand line around Tivoli Remote Administration Services

For Immediate Release

OAK BROOK, Ill./EWorldWire/May 15, 2008 --- Oak Brook-based generationE Technologies (<http://www.generationEtechnologies.com>), provider of IBM service management software and services, announced that it has launched its On-Demand line - a new area of business around Tivoli Remote Administration Services. This latest addition to the generationE Managed Services portfolio enables an On-Demand platform for the Tivoli environment. The formal rollout will take place at the IBM Pulse event in Orlando next week (<http://www-306.ibm.com/software/tivoli/pulse08/index.html>).

"The On-Demand portfolio of services, combined with our highly reputable support organization, allows our clients to focus on the business while we provide them with worry-free operations. Customers have found this service further compelling as they have quickly begun to see cost savings related to backup personnel coverage, training, overhead and more," explains Josh Kindiger, vice president of managed services.

The new administration service provides daily activities related to the optimization, care and feeding of a Tivoli environment. Examples of Tivoli administration activities include performance monitoring, scheduled maintenance activities, adaptive maintenance, light development, and access to Tivoli-certified professionals.

generationE offers several packages that cater to a range of Tivoli environments from small to highly mature, complex organizations requiring dedicated coverage. All generationE remote administrators have extensive client-service experience in addition to their advanced expertise with Tivoli software.

"We've launched this service in response to a high and growing demand from our customers. The On-Demand line of services nicely extends a family of service offerings related to the IBM Tivoli brand and further capitalizes on generationE's core competencies in the service management and service assurance space," comments Payal Kindiger, vice president of marketing.

For more information on the new offering, see '<http://www.serviceson-demand.com>'.

About generationE Technologies

generationE Technologies is a premier IT professional services firm for business service management and service assurance solutions. As a full-service IBM partner, the company offers the full portfolio of Tivoli Business Automation solutions, as well as integration services that span from out-of-the-box implementations to full-scale deployments. Additionally, generationE offers Tivoli-based Solution Accelerators and a portfolio of managed services offerings such as software support, training and administration. generationE Technologies has customers across the U.S. and is headquartered at 2607 W. 22nd Street, Suite 47, Oak Brook, IL 60523. For more information, contact jeff.cerny@generationetech.com / 630 242 5589 or see '<http://www.generationEtechnologies.com>'.

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